



MARCEL'S

# Creative Exchange

An inspiring place to unwind and rewind



# House rules

## **Housekeeping:**

- Daily housekeeping included, except making the beds.

## **Breakfast:**

- Breakfast is not served, but you can make coffee and tea in your room. At the doorstep of the house you will find many nice places for breakfast. I recommend restaurant the Sneeker Pan of my friend Cora. She offers a wide range of choices

## **Payment:**

In order to confirm your reservation we shall require:

- Your name and home address.
- A valid credit card number with the exp.date and safety code
- The name of the credit card company
- Please be so kind to e-mail or fax this information.
- Please note that when arriving payment must be made in cash or certificate cheques. This is due to the high cost of credit card transactions.
- Your reservation is not valid until you have received a confirmation of your booking by Marcel.
- Please bring this confirmation with you.

## **Registration:**

- By Dutch law it is required to register all my guests by name, address, nationality, and passport number.

## **Check-in and checkout:**

- Check-in time is before 11.30 PM.
- On the day of your departure, please be so kind to vacate your room before
- 11.00 AM.
- It is no problem to store your luggage for the day.

## **Guest safety:**

- Any smoking in your room is not allowed. When this rule is ignored, cleaning costs of Euro 150.- will be charged on your credit card.
- Excessive use of alcohol and/of drugs is not allowed.
- You are welcome to show your room/suite, to your friends, but please ask Marcel first (security reasons).
- Guests will be held responsible for any damage to the room. Costs will be withdrawn from your credit card.
- Thank you for being quiet after midnight.

## **Kitchen furnice:**

- City regulations; guests can not use the stove in the kitchen (safety).
- Coffee and tea can be made in the rooms. Microwave and refrigerator can be used.

## **Cancellation Policy:**

- In case of a cancellation between one week until 48 hours before the day of arrival, we charge one night of your stay.
- In case of a cancellation within 48 hours before the day of arrival, we charge 50% of the total costs of your stay.

When the house rules are not respected, we behold the right to cancel your stay.